



631-464-4314 Ext.118

THE HELPLINE

**Connection to resources and supports for people at risk of
and who are experiencing homelessness**

The helpline is...

- A **messaging system** for people experiencing homelessness to connect with LICH CE Assessment specialist.
- An “access point” for Coordinated Entry for Nassau and Suffolk Counties

The helpline is not...

- A 24/7 hotline
- A crisis response line
- Direct access to shelter (emergency shelter can only be accessed through Department of Social Services)
- A referral source for permanent housing programs

The helpline offers...

- Help with problem solving
- Resource navigation
- Assistance with developing a housing plan
- Connection to Street Outreach team or other community resources for people living unsheltered (on the street or places not meant for human habitation).

